

LOTUS RECOVERY HOUSE ADDRESSING NEIGHBORS POLICY

Purpose: To assist the Lotus Recovery House (LRH) in its commitment to being good neighbors.

1. Policy Guidelines

- A. All residents will be informed of expectations regarding living in the neighborhood. This includes parking in designated areas, only smoking cigarettes in approved locations, shoveling the sidewalks, mowing and weeding the yard. Residents are expected to keep the noise to a reasonable level for a residential neighborhood. Residents are expected to refrain from using inappropriate language. Residents are also expected to keep the yard and surroundings of the house from trash and debris.
- B. The LRH Manager and Staff will work with residents during move-in process to ensure that residents understand these concerns and address any issues as they arise. All issues concerning noise, smoking, unruly behaviors will be addressed with residents immediately to determine actions needed to be taken.
- C. All concerns of neighbors will be directed to the LRH Director. Any resident who is approached by a neighbor with a concern will notify the house manager. If the LRH Manager is not available, the neighbor will be directed to call the LRH Director with his/her/their concern.
- D. The LRH Manager will take note of the neighbor concern. Immediately after the discussion with the neighbor, the LRH Manager will contact the LRH Director. The LRH Director will follow-up with neighbors within the next business day.
- E. Copies of appropriate documentation regarding the home or federal fair housing law will be provided as deemed appropriate by the LRH Director.
- F. The LRH Director can be contacted by calling the Mental Health and Recovery Services Board office at 419-448-0640 or the designated cell phone number.

Approved By:



Date Approved: April 16, 2020

Date Revised: January 29, 2021